

# Kristen Carey

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**Kristen Carey**  
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## Skills

My passion is to impact the next generation of leaders. Over the course of my career I have held many different positions, however, the ones I have enjoyed the most were the ones where I not only was working in youth development, but was in a role where I was also able to train and help in developing other leaders working in the field. I have overseen programs with as few as 10 students-350 students. I have worked in non-profit organizations as well as having worked for school district programs as well.

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## Experience

**AT&T /Customer Service Rep**  
October 2018- Current

In my current role as a CSR I answer inbound calls from our customers looking for customer service. In addition to solving any billing errors or issues they may be having I also use conversation as a way to discover their needs so that I can offer products and services to them.

**Ulta / Lead Cashier**  
April 2018 - October 2018

While at Ulta I assisted in training beauty advisors, ensuring loyalty and credit card goals were met, and providing quality customer service. While I did assist in opening I primarily worked closing shifts to help clean and ensure the store be set for the next day. In addition to those primary responsibilities I assisted on the floor helping guests find the products that best suit their needs and would demonstrate application techniques.

**Old Navy / Store Associate - Women's Shop Lead**  
April 2018 - November 2018

In this role I work on the sales floor able to float in all areas from front end, sales floor, fitting room, back room. Stocking, Cashier, Customer Service are just a few of the skills used in this role. I also assisted in training new team members on different systems, policies, and procedures. My main responsibilities were to maintain the visual merchandising for the women's department as well as boost sales of not only products but credit card sign ups as well.

**Ymca of The SunCoast / Youth Development Program Director**  
July 2016 - March 2018

I was the director of the before and after school program at Central Ridge Elementary. I had between 90-100 students registered in the program oversaw 3-5 staff at a time. It was my responsibility to create activity schedules that coveted STEM, disguised learning, physical activity, as well as social/emotional learning. As director I was also the one responsible for ensuring all DCF standards were met and the center was in compliance with the credential expectations.

**Christ Fellowship Church / Elementary Ministry Assistant**  
May 2015 - June 2016

In this role I helped look after the 1st-3rd grade environment at the main campus caring for 300-350 students a week.. I was responsible for staffing, teaching, budgeting, training, and every aspect of the ministry. One of my primary job functions was managing a volunteer team of about 100 people. In addition to that I was apart of the team that wrote the teaching curriculum and effectively teaching, and coaching others to teach the lessons every week.

**School District of Palm Beach County / Substitute and After School Teacher**  
February 2013 - June 2016

In these roles I was responsible for the daily implementation of lesson plans as well as any duties as assigned. I worked with age groups ranging from kindergarten- 12 the grade. The programs I would be involved with would range from STEM/STEAM, computer science, math, communication, and physical education.

## Education

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**Palm Beach Atlantic University / Bachelor's of General Studies: Elementary Education**  
August 2012 - May 2016

I attended PBAU for 4 years where I studied elementary education as well as taking early childhood classes and holding a minor in student's ministry.

